

## On-line Services Maintenance Schedule for 2011

On-line Services will not be available from 4:30 PM to Midnight for routine maintenance purposes on the following dates:



January 14th  
February 11th  
March 11th  
April 15th  
May 13th  
June 10th  
July 15th  
August 12th  
September 9th  
October 14th  
November 4th  
December 9<sup>th</sup>

Online services are not unavailable from approximately 2 AM to 4 AM for **daily** maintenance & back up. Occasionally an **unscheduled** back up will make the system unavailable as well. Thank you for your patience during these times.